Industrial Repair Services

Comprehensive service solutions for any manufacturer’s equipment

Schneider Electric USA, Inc.
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Greensboro, NC 27409
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Ship repairs to Schneider Electric Industrial Repair Services
235 Burgess Road, Greensboro, NC 27409
Call 800-468-5342, option 2
Visit us online at www.schneiderelectricrepair.com
Find a Sales Person or Distributor in your area, www.schneiderelectricrepair.com
The Schneider Electric global brand continues to gain awareness and recognition throughout the world as a trusted solutions provider.

With more than 40 years of experience we are the technology leader that continually sets the standard in the industrial electronic repair business.

Welcome to the Future...

75% of Fortune 500 industrial companies rely on Schneider Electric Industrial Repair Services for electronic service solutions.
Schneider Electric Industrial Repair Services Sets the Industry Standard

Our commitment to clients is to supply innovative solutions, best-in-class customer service, and exceptional quality in everything we do.

Setting the Standard

- Delivering quality quickly and consistently.
- Providing premier, accessible customer support through our nationwide network of sales representatives, large distributor network, and self service features online.
- Being customer-driven and consultative to each client’s unique needs.
- Remaining on the cutting-edge of technology.
- Utilizing state-of-the-art test equipment.
- Consistently developing new capabilities through aggressive research and development.
- Being an environmentally conscientious company and helping our customers do the same.

Did you know?

Schneider Electric™ is The Global Specialist in Energy Management™. We help make energy safe, reliable, efficient, productive, and green.
A one-stop shop for cost-effective, high-quality solutions to support your needs

Delivering comprehensive service solutions

Repair Services:  
Repair for 2,500 brands and over 120,000 different part numbers of virtually every type of drive, HMI, PLC, I/O, circuit card, and more. Repair and update is available for Schneider Electric automation products.

ReManufactured Equipment:  
Products repaired to “like new” condition and utilized as additional spares or immediate replacements. Thousands of parts available! All carry a one-year warranty and are available for immediate shipment.

Migrate to the Latest Automation Platforms:  
Services to modernize your Schneider Electric automation equipment with the latest hardware and software for state-of-the-art performance.

Advanced Shipment Exchange:  
Option available to receive refurbished Schneider Electric products within 24 hours for immediate problem resolution and to send your defective item at a later date.

Testing and Certification:  
Diagnostic services to determine if your spares inventory is serviceable.

RUSH Service:  
Available for an additional fee, moves your repair to the front of the queue for faster service.

Additional Services are available from Schneider Electric, The Global Specialist in Energy Management.
Repair Services

Schneider Electric offers comprehensive industrial repair services and solutions for any major manufacturer’s equipment, at typically half the cost or less of replacing with new equipment.

Benefits of Repairing

- **Cost Savings**: Repairs are typically half the cost or less of new replacements.
- **Quality**: OEM quality service backed by comprehensive one-year warranty.
- **Vendor Reduction**: Service multiple manufacturer’s equipment simultaneously with one order.
- **Extend Equipment Life**: Keep vintage equipment operating reliably longer.
- **Quick Turnaround**: Repairs take days not weeks, and remanufactured equipment inventory is available immediately.
- **Cost Avoidance**: Avoid extra costs from unsolicited OEM upgrades.
- **Environmentally Responsible**: Repair reuses most materials for the ultimate in recycling and reduction in carbon footprint.
ReManufactured Equipment

Let us be your storeroom! We have thousands of competitively priced, remanufactured industrial electronic boards and controls in stock from most popular brands. All carry a one-year warranty, and are available immediately for sale or exchange.

Benefits of Purchasing Remanufactured Equipment

- **Cost Savings:** Price substantially less than buying new equipment.
- **Quality:** OEM quality, fully reconditioned, tested, and backed by comprehensive one-year warranty.
- **Quick Turnaround:** Remanufactured equipment inventory is available for immediate sale or exchange.
- **Availability:** 365/24/7 at www.remanelectronics.com.
- **Purchase Options:** Use a credit card or purchase online using purchase orders (if you have a credit line with us).
- **Extended Search Capability:** Access a network with one call. If we don’t have it, we’ll find it.
- **Environmentally Responsible:** Remanufactured equipment reuses materials for the ultimate in recycling.

www.ReManElectronics.com

**Did you know?**

We can create custom support plans to ensure the availability of critical spares.

We buy surplus inventory — Do you have too many spares? Need to find a home for equipment you just took out of operation? **Contact us today!**
Testing and Scheduled Maintenance Services

Testing and Certification

Have you acquired inventory from other locations and are uncertain of the functionality of that inventory? Schneider Electric can clean, test, and certify your spares!

Benefits of Testing and Certification:

- **Reliability:** Know that your spares are in working order when you need them.
- **Cost Savings:** Spares certification can dramatically reduce the length of downtime events, saving you lost production time, wasted materials, and labor.
- **Vendor Reduction:** Use one vendor for testing and certification of many brands and types of industrial electronic equipment.

Scheduled Maintenance

As equipment ages, some components become unreliable. Refurbishing the equipment BEFORE it fails avoids costly downtime. We can assist in designing a program to meet your needs, extend the life of your installed base, and save you money!

Benefits of Scheduled Maintenance:

- **Extend Equipment Life:** Use your existing installed base and spares inventory for years to come!
- **Cost Savings:** Refurbishment prices are typically less than standard repair prices.
- **Cost Avoidance:** Avoid the cost of purchasing additional spares, new equipment, and the cost of training your personnel.

Call today to customize your service plan.
Migrate to the Latest Automation Platforms

Today’s Schneider Electric automation platform is built on an extensive legacy of industrial performance and reliability.

Our Modicon™ and SY/MAX™ PLCs run processes in the world’s largest industrial enterprises. They allow easy access to the data needed to perform at operational efficiency.

- Take advantage of state-of-the-art performance.
- Protect your automation investment.
- Avoid rewriting existing control logic when upgrading automation hardware.

The Schneider Electric plug-and-play migration tools help minimize the cost and risk of upgrading to world class levels of performance and reliability.

The Journey to Increased Enterprise Efficiency
Automation and Controls

Supporting the latest innovations in industrial automation, we provide services to support the life cycle of your facility’s infrastructure.

Automation and Control Services include:

- Installed base services for your Schneider Electric automation equipment (Including Modicon™ Automation Controllers, Magelis™ Operator Terminals, Altivar™ Variable Frequency Drives, and others)

  - Start-up Services
    » Launch your new automation and control projects
    » Upgrade your installed base as quickly and pain-free as possible

  - Network Services
    » Product updates and announcements
    » Comprehensive library of technical manuals and resolution documents
    » Firmware updates/revisions for download

  - On-site Support
    » On-call service coverage
    » Annual preventative maintenance inspections
    » Dedicated engineering staff visits

- Software Support
- Technical Training
- Upgrade and Conversion Services
- Extended Warranties

Technical Support

Whether you require technical assistance or help with resolving a downtime issue, we will be able to connect you to the right resource.

Schneider Electric U.S. Helpdesk
- Phone: 1-888-778-2733, option #1
- Email: customer.services@schneider-electric.com
Which Industries Depend on Schneider Electric for Electronic Repairs?

**Infrastructure**
- Agriculture
- Air transportation
- Engineering and research
- Government services
- Heating and air conditioning
- Hospital and health services
- Distribution services
- Measurement equipment
- Ports and shipping
- Railroad transportation
- Recreation and amusement
- Transportation equipment
- Warehousing
- Water and wastewater

**Discrete Manufacturing**
- Aerospace
- Apparel manufacturing
- Automotive
- Electrical manufacturing
- Electronics manufacturing
- Furniture manufacturing
- Machinery manufacturing
- Printing and publishing
- Textile manufacturing

**Process Control**
- Aluminum
- Bottling
- Canneries
- Chemical manufacturing
- Electric power distribution
- Food processing
- Gas pipeline/gas distribution
- Lumber and wood products
- Mining
- Oil and gas extraction
- Petroleum refining
- Plastics manufacturing
- Primary metal industries
- Pulp and paper
- Steel
- Stone, clay, glass, and concrete
- Tire and rubber

All of these and More!
You Have the Power to Choose...

One Vendor —

➢ To Support Your Industry
   We have decades of experience servicing the repair needs of discrete manufacturing, process control, and infrastructure industries.

➢ To Support All Your Automation Repair Needs
   Our team has experience with more types of equipment and a broader suite of service solutions than anyone else in the business.

➢ To Reduce Transaction Costs and Save $$$
   We will provide solutions to your repair needs and you only have to deal with one source.

➢ To Work Through Your Distributor or Integrator
   And get the industry’s best repair services from Schneider Electric Industrial Repair Services.

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<thead>
<tr>
<th>Infrastructure</th>
<th>Discrete Manufacturing</th>
<th>Process Control</th>
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<tbody>
<tr>
<td>![Infrastructure Image] You provide the services that we all take for granted — you need to be running and available 24/7.</td>
<td>![Discrete Manufacturing Image] You can’t afford to waste time, money, or risk downtime.</td>
<td>![Process Control Image] From regulatory process controls to material handling — you get the product out.</td>
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Schneider Electric Industrial Repair Services: Reliable Support to Keep You Going!
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Canada: 5985 McLaughlin Road, Mississauga, ON L5R 1B8

Call USA: 800-950-9550  Canada: 877-677-8151

Visit us online at www.schneiderelectricrepair.com

Find a Distributor in your area, at www.schneiderelectricrepair.com

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